<u>eDelivery</u>





eDelivery is a new electronic system designed to deliver documents, notices, and statements from BNB to our customers as soon as they become available.

The eDelivery system removes all of the delay caused by mailing and allows customers to view, archive, and print any statements and documents made available to them by BNB.

We encourage any of our customers to enroll in eDelivery and enjoy the benefits of electronic document delivery.

If your current checking account includes check images, eDelivery will electronically deliver those images to you.

If your current checking account does not include check images, for the small fee of \$2.00/month, we will include check images with the eDelivery of your statement. Call or come by to get images added to your eDelivery statement

Instructions on how to enroll in eDelivery follow – Please scroll down.



Our people. Our service. Our best.

eDelivery Guidebook









Our people. Our service. Our best.



<u>eDelivery</u> Online document delivery from Brenham National Bank Your Community Bank since 1933

We're celebrating 75 years of service to our Customers!

If you are a Total Access Internet banking customer, you may enroll in eDelivery by logging into Total Access at www.bnbank.com To enroll in the eDelivery system. go to www.bnbank.com and Log In using your Total Access user ID and Password.

HOME Online Ba	nking
Total Access Login	
ID Submit	:

A screen similar to the one shown below will appear.



View: 10 Accounts per page. Total Accounts: 4

Account Listing Account A screen similar to the one below will appear.



Total Access Power Pay Options eDelivery

Enrollment

You may choose to receive your statements and notices for your account(s) delivered via email and made steps outlined below:

1. Account(s) and Document Enrollment

All available documents for all active accounts. Details

- 2. Please review the following email address. If not coret, please update it in the space shown.
 - dbc customer@customer.com
- 3. Please enter a security phrase to be displayed on all valid emails sent from this site.

Please enter a new security phrase.

4. Read this notice carefully and keep a copy for your record

Brenham National Bank, Brenham, Texas Electronic Statement Delivery (eDelivery) Authorization And Agreement

The following provisions constitute an Electronic Statement Delivery ("eDelivery") Authorization an "Authorization") with Brenham National Bank, Brenham, Texas (Pereinafter referred to as "Bank", "w concerning the electronic delivery of periodic account statements concerning accounts maintained by 1 agree to the listed terms.

Enroll Now

In Item 1. – Click on the word Details

A pop-up will appear showing all of your accounts that are eligible for eDelivery – See next page for an example. All accounts will be selected by default. Select the accounts that you want to enroll in eStatement You may select all or just some of the accounts that are eligible. All accounts will be the default selection. In this example only one account is listed. If more than one account is listed you may uncheck those for which you do not want an eStatement.



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	Account and Document Enrollment	
	E- ♥ All Accounts ⊕- ♥ REWARD 0001	DLLEGE STA P.O. BO
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review the following email addres		
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enter a security phrase to be disp		
enter a new security phrase.		
his notice carefully and keep a co		
am National Bank, Brenham, Texas onic Statement Delivery (eDeliver	Save Settings Cancel S y) Authorization And Agreement	
ollowing provisions constitute an I orization") with Brenham National E ning the electronic delivery of peri	Electronic Statement Delivery ("el <mark>l</mark> elivery") Authorization and Agreement (this bank, Brenham, Texas (hereinafted referred to as "Bank", "we", "our", and "us") odic account statements concerning accounts maintained by the customer who	
ree to the listed terms.		•
When you have	selected the desired accounts for eDelivery, Click on Save Settings.	

You will return to the screen shown on the next page



Total Access Power Pay Options eDelivery

Enro	llment
You step	may choose to receive your statements and notices for your account(s) delivered via email and made available online throug s outlined below:
	Review the email address for correctness. Change if necessary.
1.	Account(s) and Document Enrollment
	All available documents for all active accounts details
2.	Please review the following email address. If not correct, please update it in the space shown.
	Customername@bnbank.com
з.	Please enter a security phrase to be displayed on all valid emails sent from this site.
	Please enter a new security phrase.
4.	Read this notice curefully and keep a conv for your records.
	Brenham National Bank, Brenham, Texas Electronic Statement Delivery (eDelivery) Authorization And Agreement
	The following provisions constitute an Electronic Statement Delivery ("eDelivery") Authorization and Agreement (this "Authorization") with Brenham National Bank, Brenham, Texas (hereinafter referred to as "Bank", "we", "our", and "us") concerning the electronic delivery of neriodic account statements concerning accounts the best with the customer who
	I agree to the listed terms.
	Enroll Now
L	In Item 3 , Enter text which becomes your security phrase. This phrase will appear on all email documents sent to you by the eDelivery system so that you know they are from BNB.
	next to the "I agree to the listed terms" statement.
	When complete, click on Enroll Now.

This completes your enrollment in the eDelivery system.

You should receive an email at the email address specified similar to the one shown below.



It will show the psuedo names of the accounts enrolled and the security phrase that you selected should be within parenthesis at the end of the subject line.

Now that you have sucesfully enrolled in the eDelivery system, let's look at the different option tabs that are available within eDelivery.





Total Access Power Pay Options eDelivery Statements and Notices | Documents and Settings | Disclosures | Email | Recon

You just looked at what the Statements and Notices tab shows. There are 4 other tabs available, Documents and Settings, Disclosures, Email and Recon.

If you click on Documents and Settings the following screen should appear.



 Total Access
 Power Pay
 Options
 eDelivery

 Statements and Notices
 Documents and Settings
 Disclosures
 Email
 Recon

Documents and Settings

Instructions: Below is a list of accounts and document types that are available for enrollment in electronic deliver check next to any account(s) in which you wish to enroll all documents. No selections will be saved until you elect

- 🖃 🗹 All Accounts
 - Dersonal
 - 🗉 🔽 JOINT

Save Settings Refresh

If you want to make any changes in the accounts enrolled in eDelivery this is where you can make those changes. Just check or uncheck the desired accounts and then click on Save Settings. You will receive an email stating that changes have been made. (See pg 7) If you click on the Disclosures Tab the following screen should appear. It provides a copy of the disclosure that you accepted when you enrolled in eDelivery. You may scroll through the entire disclosure.



 Total Access
 Power Pay
 Options
 eDelivery

 Statements and Notices
 Documents and Settings
 Disclosures
 Email
 Recon

Disclosures

Read this notice carefully and keep a copy for your records.

Brenham National Bank, Brenham, Texas Electronic Statement Delivery (eDelivery) Authorization And Agreement

The following provisions constitute an Electronic Statement Delivery ("eDelivery") Authorization and Agreement (this "Authorization") with Brenham National Bank, Brenham, Texas (hereinafter referred to as "Bank", "we", "our", and "us") concerning the electronic delivery of periodic account statements concerning accounts maintained by the customer who accepts this eDelivery Authorization (hereinafter referred to as "Customer", "your", "yours", and "depositor").

If you click on the email Tab the following screen should appear. It provides an opportunity to change the email address and security phrase that you selected when you enrolled in eDelivery. After any changes are made click on Save Settings.

Email Settings

All documents will be sent to the following email address:

customer@ customer.com

All authentic emails will contain the following security phrase:

My Security Phrase

The security phrase is intended to assure our customers that any emailed documents asking for private informatic within any document reporting to come from Brenham National Bank do not submit any sensitive information such as possible. These measures are being taken to protect our customers from a fraudulent Internet scamming meth falsely claiming to be a legitimate enterprise in hopes of scamming the user into surrendering sensitive informatio





\$125.00
(\$10.00)
(#10.00)
\$135.00
\$125.00 \$10.00

This completes the Reconciliation process

When your eStatement is available each month, you will receive notification of the availability via email as shown below. The email will be from BRENHAM NATIONAL BANK, and the Subject will be eStatement(XXXXXX), where XXXXXX will be the Security Phrase that you entered.	
BRENHAM NATIONAL BANK eStatement (wahoo)	
When you open the email the following screen will be displayed.]
From: BRENHAM NATIONAL BANK [customercare@bnbank.com]	
Cc: Subject: eStatement (wahoo)	
Attachments: DStatement January 2008.pdf (66 KB)	
Your BRENHAM VATIONAL BANK eStatement is available. Please open the attached PDF file and logn with your Total Acc ID and Password to view.	ess
eStatements are accessible from this message for 60 days. If you wish to keep it longer, you may save the eStatement on your computer.	
If you have questions about your E-Statement service, please contact the bank at customercare@bnbank.com or call BRENHAM NATIONAL BANK at(979)836-4571 or toll free at (888)292-4571.	
Adobe Acrobat Reader® version 6.0 or higher is required to open and view your statement(s)/notice(s). To download the latest version of Adobe Reader®, go to http://www.adobe.com/products/acrobat/readstep.html	
In case of errors or questions about your electronic transfers: Telephone us at (979)836-4571 or (888)292-4571 or write us at PO Box 2568. Brenham, TX 77834-2568 as soon as you can if you think your statement or	
receipt is wrong or if you need more information about a transfer on the statement or receipt. We must hear from you no later than 60 days after we teliver the FIRST statement on which the error or problem appeared.	
 1. Tell us your name and account number. 2. Describe the error or the transfel you are unsure about and explain as clearly as you can 	
why you believe there is an error or will you need more information.3. Tell us the dollar amount of the suspected error.	
If we take more than 10 business days to complete our investigation, we will re-credit your account for the amount you think is in error, so that you will have the use of the money during our investigation.	
BRENHAM NATIONAL BANK	
Double click here to view your statement.	



This pop-up may appear. To complete entry of Username and Password, just click on Close. If you don't want to see this message again also click on the box in front of Don't show again.

	Cannot Save Form Information
Your security t wahoo	Please Note: You cannot save a completed copy of this form on your computer. If you would like a copy for your records, please fill it in and print it Don't show again Glose
-	✓Include check images with my document if they are available
Please be sure to you enrolled. Th steal your confid	o validate your security text at the top of the form with what you entered on our website when is security tag helps to protect you from phishing attacks and individuals who are trying to ential information.

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Your statement will appear on the screen as a .pdf document. You may print, save, view, or do anything that can be normally done with a .pdf document.

	Our peo	pie. Our service.	Our best.
DDENILIAM	BRENHAM	COLLEGE STATION	CHAPPELL HILL
BREINHAIVI	2211 South Day	2470 Earl Rudder Fwy. So.	9005 Hwy. 290 East
NATIONAL BANK	Brenham, TX 77833	College Station, 1X 77840	Chappell Hill, TX 77426
888-292-4571	979-836-4571	979-093-9052	Coming Soon
BNB Homepage LifeLock		Date 1/23/08 PRIMARY ACCOUNT	
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Customer City			
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Our people. Our service. Our best.

MEMBER FDIC

Further Assistance

If you have questions about the eDelivery system or have problems receiving eDelivery documents, call or email

> Brenham National Bank Customer Care at 979-836-4571 (Brenham) or 979-693-9852 (College Station) 888-292-4571 (Toll Free) or via e-mail to customercare@bnbank.com

Remember – regular email is not secure so do not include User ID's or Password's in any regular email communication. However, email sent via the Contact BNB Tab within Total Access is encrypted and secure and may be used to transmit confidential information to Brenham National Bank.

Published – March 5, 2008